

Important Notice

On 14 January 2022, Citibank Berhad entered into an agreement with UOB Malaysia for the acquisition of Citi's consumer banking business in Malaysia. The transfer of the business had been completed on 1 November 2022.

In light of this, effective 1 November 2022, Citibank Berhad will no longer offer and accept mortgage loan applications for the following:

- financing of the purchase of residential property(ies)
- refinancing of residential property(ies) from other banks
- increase in credit line of any existing Citibank Mortgage account

Mortgage loan applications that were submitted prior to 1 November 2022 will be processed as usual, subject to internal credit assessments. The loan approval process will take approximately 3 to 5 working days upon receipt of full documentation, though this may differ on a case-to-case basis.

If you are an existing mortgage loan customer, there are no changes to the product features and your loan account. You do not have to settle your home loan/financing account now. However, you will need to continue making payments/repayments into your home loan/financing account as per your loan/financing contract.

Should you have any queries, please visit www.citibank.com.my/uob or contact CitiPhone at 03-2383 0000. If you are a Citigold customer, you may also reach out to your Relationship Manager.

With effect from 1 November 2022, Citibank Berhad[Registration No. 199401011410 (297089-M)] has transferred ownership of its consumer banking business to United Overseas Bank (Malaysia) Bhd[Registration No. 199301017069 (271809-K)] ("UOB"). UOB is the provider of "Citi" branded consumer banking products in Malaysia and Citibank Berhad is providing certain services in respect of those products.
The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by UOB from Citigroup Inc and related group entities.