



Important Notice on Voice Biometrics Authentication

Please be advised that Voice Biometrics authentication at CitiPhone will be discontinued effective February 20, 2022. We would like to assure you that transactions at CitiPhone will continue to be secure using other enhanced forms of authentication.

Voice Prints of customers enrolled for Voice Biometrics will be deleted by April 30, 2022 without further notice to you. Customers do not need to sign or return any document with regards to this. The discontinuation will not change the way we continue to be of service to you.

Thank you for choosing Citibank.