

Revision to the terms relating to Pay with points

Effective 16 Aug 2021, the terms relating to Pay with points has been revised, as follows:

Related terms	Updates
Pay with points	 The following revision has been made on Pay with points page (please click here) on Citibank Online: Other than **Lazada Citi Platinum Card, cardmembers will receive a maximum of two (2) one (1) SMS per merchant per card in a week. Once a redemption order (s) has been placed and accepted by Citi, it cannot be revoked, cancelled or exchanged. Points or miles that have been redeemed cannot be reinstated. ** For Lazada Citi Platinum Card, cardmembers may receive a maximum of five (5) Pay with points via SMS notification every 7 days (from the first Pay with points via SMS triggered). Please refer to Lazada Citi Platinum Card Term and Conditions for further information.