



Discontinuation of Citibank Global Transfer & Global View of Accounts

Dear valued customers,

We would like to inform you that effective **17 June 2022**, Citibank Global Transfer (CGT) and Global View of Accounts (GVA) for **United States (US)** will be discontinued for Citi Mobile® App and Citibank Online, where applicable. You will no longer be able to transfer funds to your US Citi account and view your US Citi account balances via Malaysia online platforms.

For CGT fund transfer instruction(s)/transfer(s) to/from US, please ensure that your transaction is performed before **15 June 2022, 12:00 p.m. (GMT +8)** to avoid any disruption.

Effective **26 June 2022**, CGT and GVA features will be removed from Citi Mobile® App and/or Citibank Online **for Malaysia**. Following the effective discontinuation of CGT and GVA:

1. All registered CGT payee(s) created on your Citi Mobile® App and/or Citibank Online will be removed.
2. Any transfers made via CGT will no longer be available.
3. You will no longer be able to view your overseas Citi account(s) balance(s) via GVA on Citibank Online.

For CGT fund transfer instruction(s)/transfer(s) to/from other participating overseas countries, please ensure that your transaction is performed before **24 June 2022, 12:00 p.m. (GMT +8)** to avoid any disruption.

Moving forward, you may still perform fund transfer(s) to overseas accounts via Telegraphic Transfer (TT) at your nearest Citibank branch (visit [here](#) for branch locations with teller services). Click [here](#) for applicable fees and charges.

Please be informed you may still view your local accounts maintained with Citi Malaysia via Citi Mobile® App and Citibank Online. To view your overseas Citi account balances, please log on to the corresponding country's Citibank Online platforms using your registered credentials with that overseas Citi account.

We thank you for your continuous support. Should you require any assistance, please contact CitiPhone or log in to Citibank Online to chat with us.