



Dear Valued Customers,

Revision of Check Collection Time

Given recent surge in Covid-19 cases, effective 25th May 2021, our check collection time will be revised to **2.00pm (Monday – Friday)**. Any checks deposited after 2:00pm will be processed on the next business day. This change is applicable to all the branches.

Other branch services such as funds transfer, payments and balance enquiry will continue to be available and accessible through our digital banking channels, including Citibank Online at www.citibank.com.my and Citi Mobile® App.

Thank you for understanding and your support.