



How to register your DuitNow ID with Citibank?

Step 1: Login to your Citibank Online account

CITIBANK MALAYSIA FEES AND CHARGES | SECURITY | FIND MY CITI | CONTACT US

Home Banking Credit Cards Overdraft and Loans Home Loans Investments Insurance Islamic Banking Citigold Sign On ...

First time here? REGISTER

SIGN ON to Citibank Online

Username

Password

We recommend you to change your password regularly.

Remember my Username

SIGN ON

Banking on-the-go is easy with the Citibank Malaysia mobile app

LEARN MORE

Banking on-the-go is easy with the Citibank Malaysia mobile app

Pay with Points Pay first, then offset your purchases with your points or miles after

Protect your Citibank Accounts against fraud with 2-way SMS

JomPAY your bills today & stand to win a Samsung Galaxy Note5

Step 2: Go to Payments & Transfers page

CITIBANK MALAYSIA FEES AND CHARGES | SECURITY | FIND MY CITI | CONTACT US

My Citi Payments & Transfers Wealth Management Services Rewards & Offers Sign Off

Welcome to Citibank Online! | Last Login: December 08, 2018 at 02:48 AM | My Profile | Messages

PAYMENTS & TRANSFERS

- MAKE A PAYMENT & TRANSFER
- MULTIPLE PAYMENTS & TRANSFERS
- MANAGE PAYEE LIST
- MANAGE PAYMENTS & TRANSACTIONS
- JOMPAY
- DUITNOW

My Profile Services



Step 3: Click on DuitNow > Manage DuitNow ID

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

JOMPAY

DUITNOW

- Managed DuitNow ID
- DuitNow Transfer

Make A Payment And Transfer

Step 1 of 3: Provide Details

Please provide the following information.

To Account:

[Click here to Add a Payee](#)

Step 4: Select any DuitNow ID and link it to an account to complete the registration

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

JOMPAY

DUITNOW

- Managed DuitNow ID
- DuitNow Transfer

Manage DuitNow ID

Set Up
Experience easy and convenient funds transfer with DuitNow.

Mobile No

Your **Mobile No xxxxxxxx1317** is not linked to any Citibank account. Link your preferred Citibank account to receive funds via DuitNow

REGISTER

National ID

Your **National ID xxxxxxxx5074** is linked to your Citibank account **xxxxxx6472**.

UPDATE ▶ [DEREGISTER](#) ▶ [DEACTIVATE](#)



PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

JOMPAY

DUITNOW

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Set Up

Experience easy and convenient funds transfer with DuitNow.

Your Phone Number with Citibank

Link **Your Phone Number with Citibank xxxxxxxx1317** to your preferred Citibank account.

Link selected ID

Savings: XXXXXX6472

Important Notes:

By using DuitNow, you acknowledge that you have read and understand the NAD and DuitNow terms and conditions.

Please ensure that the DuitNow ID and account number entered is correct prior to confirming your DuitNow ID registration / maintenance.

Do note that all existing DuitNow ID will be deregistered in the event your unique identification such as primary mobile number, National Registration Identity Card (NRIC) number (for Resident) or Passport Number (for non-Resident) is changed. NRIC, Army and Police ID will be referred to as National ID.

CONFIRM

Cancel

Step 5: If DuitNow ID has been registered with other bank, a pop up box will seek your confirmation to switch to Citibank

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

JOMPAY

DUITNOW

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Set Up

Manage DuitNow ID



Please confirm to switch the link to your Citibank Account.

When you switch this link to your Citibank Account, you will be able to receive funds via Paynet using your Mobile Number or National ID, into your linked Citi Account.

Your Phone Number with Citibank xxxxxxxx1317 is linked to a different bank. Do you wish to switch this to your selected Citibank Account xxxxxx6472?

SWITCH TO CITI

Cancel



PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST ▶

MANAGE PAYMENTS & TRANSACTIONS ▶

JOMPAY ▶

DUITNOW ▼

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Registration Complete

Your Phone Number with Citibank xxxxxxxx1317 has been successfully linked.

This is linked to

Savings: XXXXXX6472

DONE ▶ View Record

Step 6: You can now receive funds securely without the need to remember your account numbers

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST ▶

MANAGE PAYMENTS & TRANSACTIONS ▶

JOMPAY ▶

DUITNOW ▼

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Set Up

Experience easy and convenient funds transfer with DuitNow.

Mobile No

Your **Mobile No xxxxxxxx1317** is linked to your Citibank account **xxxxxx6472**.

UPDATE ▶ DEREGISTER ▶ DEACTIVATE

National ID

Your **National ID xxxxxxxx5074** is linked to your Citibank account **xxxxxx6472**.


UPDATE ▶ DEREGISTER ▶ DEACTIVATE



How to update your DuitNow ID by linking to another Citibank Checking/Saving account?


Step 1: Go to Payments & Transfers > DuitNow > Manage DuitNow ID page and click "UPDATE"

PAYMENTS & TRANSFERS

| | |
|----------------------------------|--|
| MAKE A PAYMENT & TRANSFER | <h2>Manage DuitNow ID</h2> <p> Set Up Experience easy and convenient funds transfer with DuitNow.</p> <hr/> <h3>Mobile No</h3> <p>Your Mobile No xxxxxxxx0422 is not linked to any Citibank account. Link your preferred Citibank account to receive funds via DuitNow</p> <p>REGISTER</p> <hr/> <h3>National ID</h3> <p>Your National ID xxxxxxxx6372 is linked to your Citibank account xxxxxx2006.</p> <p>UPDATE ▶ DEREGISTER ▶ DEACTIVATE</p> |
| MULTIPLE PAYMENTS & TRANSFERS | |
| MANAGE PAYEE LIST ▶ | |
| MANAGE PAYMENTS & TRANSACTIONS ▶ | |
| JOMPAY ▶ | |
| DUITNOW ▼ | |
| Managed DuitNow ID | |
| DuitNow Transfer | |

Step 2: Select your preferred account and click "CONFIRM" to complete the DuitNow ID Update

PAYMENTS & TRANSFERS

| | |
|----------------------------------|--|
| MAKE A PAYMENT & TRANSFER | <h2>Manage DuitNow ID</h2> <p> Set Up Experience easy and convenient funds transfer with DuitNow.</p> <hr/> <h3>Your National ID</h3> <p>Link Your National ID xxxxxxxx6372 to your preferred Citibank account.</p> <p>Link selected ID</p> <p>Checking Account: XXXXXX1287 ▼</p> <p>Important Notes: By using DuitNow, you acknowledge that you have read and understand the NAD and DuitNow terms and conditions. Please ensure that the DuitNow ID and account number entered is correct prior to confirming your DuitNow ID registration / maintenance.</p> <p>Do note that all existing DuitNow ID will be deregistered in the event your unique identification such as primary mobile number, National Registration Identity Card (NRIC) number (for Resident) or Passport Number (for non-Resident) is changed. NRIC, Army and Police ID will be referred to as National ID.</p> <p>CONFIRM ▶ Cancel</p> |
| MULTIPLE PAYMENTS & TRANSFERS | |
| MANAGE PAYEE LIST ▶ | |
| MANAGE PAYMENTS & TRANSACTIONS ▶ | |
| JOMPAY ▶ | |
| DUITNOW ▼ | |
| Managed DuitNow ID | |
| DuitNow Transfer | |



PAYMENTS & TRANSFERS

MAKE A PAYMENT &
TRANSFER

MULTIPLE PAYMENTS &
TRANSFERS

MANAGE PAYEE LIST ▶

MANAGE PAYMENTS &
TRANSACTIONS ▶

JOMPAY ▶

DUITNOW ▼

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Update Complete

Your National ID xxxxxxxx6372 has been updated successfully.

This is linked to

Checking Account: XXXXXX1287

DONE ▶ [View Record](#)



How to temporary deactivate your DuitNow ID with Citibank?

Step 1: Go to Payments & Transfers > DuitNow > Manage DuitNow ID page and click “DEACTIVATE”

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MULTIPLE PAYMENTS & TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

JOMPAY

DUITNOW

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Set Up

Experience easy and convenient funds transfer with DuitNow.

Mobile No

Your **Mobile No xxxxxxxx0422** is not linked to any Citibank account. Link your preferred Citibank account to receive funds via DuitNow

REGISTER

National ID

Your **National ID xxxxxxxx6372** is linked to your Citibank account **xxxxxx1287**.

UPDATE ▶ **DEREGISTER** ▶ **DEACTIVATE**

Step 2: A pop up box will seek your confirmation and you will no longer be able to receive funds via deactivated DuitNow ID upon confirmation

The screenshot shows the Citibank online interface with a navigation bar at the top containing 'My Citi', 'Payments & Transfers', 'Wealth Management', 'Services', 'Rewards & Offers', and 'Sign Off'. The main content area is titled 'Manage DuitNow ID' and features a confirmation pop-up box. The pop-up box has a title 'Manage DuitNow ID' and a question: 'Are you sure you want to De-Activate this link?'. Below the question, it states: 'When you De-Activate this link, you will no longer be able to receive funds via DuitNow using your Mobile Number or National ID.' The pop-up also displays: 'Your National ID xxxxxxxx6372 to account xxxxxx1287 will be deactivated.' At the bottom of the pop-up, there are two buttons: 'DEACTIVATE' and 'Cancel'. The background interface shows the 'DuitNow' section with options like 'Managed DuitNow ID' and 'DuitNow Transfer', and a navigation menu on the left.



How to activate your DuitNow ID with Citibank?

Step 1: Go to Payments & Transfers > DuitNow > Manage DuitNow ID page and click "ACTIVATE"

PAYMENTS & TRANSFERS

Manage DuitNow ID

Set Up
Experience easy and convenient funds transfer with DuitNow.

Mobile No
Your **Mobile No xxxxxxxx0422** is not linked to any Citibank account. Link your preferred Citibank account to receive funds via DuitNow

REGISTER

National ID
Your **National ID xxxxxxxx6372** is linked to your Citibank account xxxxxx1287 is Deactivated.

ACTIVATE ▶ DEREGISTER

Step 2: A pop up box to inform your DuitNow ID is activated and you will be able to receive funds via activated DuitNow ID

Manage DuitNow ID

Your Mobile Number / National ID has been activated successfully.
Now you are all set to receive payments via your Mobile Number / National ID.

Your **National ID xxxxxxxx6372** to Citibank account xxxxxx1287 is activated.

OK

ACTIVATE ▶ DEREGISTER



How to deregister your DuitNow ID with Citibank?

Step 1: Go to Payments & Transfers > DuitNow > Manage DuitNow ID page and click “DEREGISTER”

PAYMENTS & TRANSFERS

MAKE A PAYMENT &
TRANSFER

MULTIPLE PAYMENTS &
TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS &
TRANSACTIONS

JOMPAY

DUITNOW

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Set Up

Experience easy and convenient funds transfer with DuitNow.

Mobile No

Your **Mobile No xxxxxxxx0422** is not linked to any Citibank account. Link your preferred Citibank account to receive funds via DuitNow

REGISTER

National ID

Your **National ID xxxxxxxx6372** is linked to your Citibank account **xxxxxxx1287**.

UPDATE

DEREGISTER

DEACTIVATE

Step 2: A pop up box will seek for your confirmation and you will no longer be able to receive funds via deregistered DuitNow ID without a linked account upon confirmation

PAYMENTS & TRANSFERS

MAKE A PAYMENT &
TRANSFER

MULTIPLE PAYMENTS &
TRANSFERS

MANAGE PAYEE LIST

MANAGE PAYMENTS &
TRANSACTIONS

JOMPAY

DUITNOW

Managed DuitNow ID

DuitNow Transfer

Manage DuitNow ID



Set Up

Experience easy and convenient funds transfer with DuitNow.

Mobile No

Your **Mobile No xxxxxxxx0422** is not linked to any Citibank account. Link your preferred Citibank account to receive funds via DuitNow

REGISTER

National ID

Your **National ID xxxxxxxx6372** is linked to your Citibank account **xxxxxxx1287**.

UPDATE

DEREGISTER

DEACTIVATE