

## **LAZADA CITI PLATINUM MASTERCARD® OFFER TERMS AND CONDITIONS**

### **General Terms and Conditions**

1. These terms and conditions governs Lazada offer terms and conditions and shall be read in conjunction with Citibank Card Terms and Conditions and Lazada Citi Platinum Credit Card Terms and Conditions (“Main Terms and Conditions”) which is accessible via [www.citibank.com.my](http://www.citibank.com.my) (the “Website”) and if there is any conflict or discrepancy between the Main Terms and Conditions and the Lazada offer, the Lazada offer terms will prevail. Unless stated otherwise, definitions used in these terms and conditions will carry the same meaning as definitions found in Lazada Citi Platinum Credit Card Terms and Conditions.
2. The Benefits and Features of Lazada Citi Platinum Card includes discounts and privileges at selected merchants which is referred to in these terms and conditions as “Privileges”, “Offers” or “Promotions”. The Privileges do not apply in conjunction with any other promotion(s) relating to the Lazada Citi Platinum Card and are only valid on the date stipulated under the terms and conditions of each Offer.
3. These terms and conditions prevail over any provisions contained in any other promotional materials advertising the Privileges.
4. Citibank do not construe the inclusion of any product or services under these Privileges as endorsement or recommendation of such product /services and Citibank do not assume any responsibility for the products and services offered under these Privileges. The products and services sold are provided solely by the relevant merchants/vendors, under such terms and conditions as determined by such merchants/vendors, and Citibank accept no liability whatsoever in connection with such products and services.
5. Citibank is not liable to any Cardmember for any default due to any act of God, war, riot, strike, lockout, industrial action, epidemic, pandemic, fire, flood, drought, storm, technical or systems failure or any event beyond the reasonable control of Citibank.
6. Citibank reserves the right to cancel, revise, terminate or suspend the Privileges with prior notice to the Cardmember by posting on the Website (defined above) or in any other manner deemed suitable by Citibank. Any such cancellation, termination or suspension by Citibank of the Privileges will not entitle the Cardmember to any compensation from Citibank for any loss or damage suffered by the Cardmember, whether directly or indirectly, as a result of such cancellation, termination or suspension.
7. Citibank is an issuer of credit cards and Citibank shall not be responsible for any defect or any other loss or damage that may be suffered by the Cardmember in connection with any products or services purchased by the Cardmember. Citibank expressly excludes and disclaims any, representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of any products or services. Any dispute in relation to the warranty or quality of any products or services, any queries relating to the Offer or any terms and conditions in respect thereof shall be directed and settled directly between the Cardmember and the relevant merchant, supplier, retailer

and/or partners (including Lazada). Citibank will bear no responsibility for resolving any such dispute or entertaining any queries relating to the product of offers.

8. Citibank's decision on all matters relating to the Privileges is final and binding on all Cardmembers. All transactions as recorded by Citibank are final and conclusive. No further correspondence relating to the matter will be entertained.
9. Any term or condition which is illegal, prohibited or unenforceable under any law or regulation shall be ineffective to the extent of such illegality, voidness, prohibition or unenforceability without invalidating the remaining provisions.
10. These Terms and Conditions are governed by and construed under the laws of Malaysia.

## **LAZADA OFFERS**

### **Lazada Citibank Platinum Card and Lazada Wallet Cashback Promotion**

1. Promotion is available to registered user with a valid Lazada account and Lazada Citi Platinum Card.
2. Promotion is valid from October 1, 2019 to March 31, 2021 ("Promotion Period").
3. The "Promotion" is to be carried out in two parts:
  - A. **Part A – Cardmembers who register and save his/her Lazada Citi Platinum Card into Lazada Wallet and top up a minimum of RM50 gets RM 10.**
    - a. Cardmembers who register and top-up their Lazada Wallet for the first time using Lazada Citi Platinum Card during the Promotion Period ("Eligible Customers") shall be eligible to receive Cashback amount of RM10 ("Cashback A").
    - b. To receive Cashback A, a minimum top up amount of RM 50 is required.
    - c. Below are the scenarios where Eligible Customer is not eligible for Cashback A:-
      - i. Existing Lazada Citi Platinum Card that has been saved either on Lazada Wallet or as a saved 'Credit/Debit Card' under 'Select Payment Method' prior to this Promotion Period;
      - ii. Lazada Citi Platinum Card that was previously saved either on Lazada Wallet or as a saved 'Credit/Debit Card' under 'Select Payment Method' but was unsaved/deleted prior to or during the Promotion Period and is resaved either on the Lazada Wallet or as a saved 'Credit/Debit Card' under 'Select Payment Method' during the Promotion Period.
    - d. Cashback A will be credited to the Eligible Customer's Lazada Wallet within 21 working days from last day of the month the top-up was successfully made.
    - e. To use Cashback A, Eligible Customers will need to activate and select their Lazada Wallet as the payment option for their purchases.
    - f. Cashback A cannot be transferred or converted into cash.

- g. Any Cashback under this Promotion that remains unused within sixty (60) days from the date it was credited to the Eligible Customer's Lazada Wallet will automatically expire.
- B. Part B - First 1,000 Cardmembers (existing wallet) who top up monthly with a saved Lazada Citi Platinum Card in the Lazada wallet get RM 10 with minimum top up of RM100.
- a. First 1,000 existing Cardmembers who saved Lazada Citi Platinum Card on Lazada wallet or as a saved 'Credit/Debit Card' under 'Select Payment Method' prior to this Promotion Period are eligible to receive Cashback amount of RM10 on minimum top up of RM100 ("Cashback B").
  - b. Cashback B will be credited to the Eligible Customer's/Cardmember's Lazada Wallet within 21 working days from the end of the month the top-up was successfully made.
  - c. To use the Cashback, Eligible Customers/Cardmembers will need to activate and select their Lazada Wallet as the payment option for their purchases.
  - d. For the avoidance of doubt, Lazada Citi Platinum Card that are eligible for Cashback A will not be eligible for Cashback B in relation to the same top up.
  - e. Cashback B cannot be transferred or converted into cash.
  - f. Any Cashback B under this Promotion that remains unused within sixty (60) days from the date it was credited to an Eligible Customer's Lazada Wallet will automatically expire.

**4. Additional Terms & Conditions:**

- a. Lazada reserves the right to alter, extend, cancel, terminate or suspend the Promotion or any part thereof or any part of the applicable terms and conditions from time to time, without prior notice.
- b. Users participation in this Promotion shall be subject to any other terms and conditions on the Lazada platform, including, without limitation, the Lazada Payment Account User Terms and Conditions.
- c. Lazada's decision regarding all matters and disputes relating to the Promotion will be final and binding and no correspondences will be entertained.
- d. By participating in the Promotion, you agree to be legally bound by these terms and conditions and Lazada's decision.

**Lazada Citi Platinum Card Monthly Lazada Offers**

1. Voucher(s) is valid with payment using the Lazada Citi Platinum Card and each voucher code can only be used once per account.
2. Voucher(s) is only applicable for spending on Lazada App via [http://bit.ly/lazciti\\_exclusivevoucher](http://bit.ly/lazciti_exclusivevoucher)
3. The discount is only available to the redemptions mentioned under Voucher quantity.

4. Voucher code mentioned in table below alongside the mechanics and is applicable in the Store link alongside.
5. The discount(s) is not valid in conjunction with any other vouchers, offers, promotions and/or for shipping and courier charges. Product exclusions apply.
6. Voucher Code(s) must be entered upon checkout to be effective.
7. Cardmembers are required to sign up to Lazada account to redeem the discount.
8. No cash alternatives or refund will be offered in lieu of promotion entitlement. Discount cannot be combined and accumulated.
9. Vouchers availability are on a first come first service basis while stocks last.
10. Lazada reserves the right to alter, cancel, terminate or suspend the promotion or any part thereof or any part of the applicable terms & conditions from time to time, with or without any prior notice.

### **Monthly Free Shipping Vouchers**

1. Promotion is valid until March 31, 2021 ("Promotion Period").
2. Voucher is only valid with payment using Lazada Citi Platinum Card.
3. Voucher amount and minimum spend requirement to qualify for the shipping discount will be displayed on the Free Shipping Voucher in Lazada App.
4. Voucher is applicable for spending only on Lazada App.
5. Vouchers are released at 12am for collection, on first come first serve basis. Once vouchers are collected, they will be automatically applied on checkout.
6. The discount is only available to the first five thousand (5000) redemptions monthly. The validity of the voucher is limited to the month of collection.
7. The discount is only for one (1) time redemption per month per Lazada registered customer and product exclusions apply.
8. Voucher is applicable for single use only and may be stacked with other brands', sellers' and Lazada campaign collectible vouchers.
9. Collected vouchers will be automatically applied at checkout payment page (upon entering the applicable debit/credit card).
10. No cash alternatives or refund will be offered in lieu of the discount.

11. Lazada reserves the right to cancel suspicious orders without prior notice. This includes but is not limited to voucher abuse, including vouchers redeemed using multiple accounts or multiple checkouts associated with the same customer or group of customers; and vouchers used in bad faith (resold vouchers, and vouchers used by customers to purchase products for reselling).