

Discontinuation of the Acceptance of Write-In Service

Please be reminded that the option to update your local Malaysia residential address, email address and phone number via write-in has been discontinued effective 21 September 2020.

You may conveniently update your contact details by logging in to Citibank Online or download Citi Mobile®App and enable Citi Mobile®Token.

Should you require further assistance, please visit www.citibank.com.my and chat with us by click on



on the right of the page