

Closure of Citibank Kuantan Branch

Effective 30 March 2017, Citibank Kuantan branch will be closed and all checking/ savings/ investment account(s) will be maintained at Citibank Jalan Ampang Branch (Kuala Lumpur).

Please be assured that **your banking accounts and facilities (including checking/savings/investment accounts, Citi Credit Card, Mortgage loan, Ready Credit or Personal Loan account etc.) will not be affected by this change.**

For your convenience, the following options are available for you to manage your account(s) including funds transfer, pay bills, view your banking statements and more):

Channel	Details
Citibank Online	Accessible via https://www.citibank.com.my You are encouraged to register at Citibank Online if you have not done so
Citi Mobile App	You can download from Apple Store or Google Play and register yourself via the App
CitiPhone Banking	603 2383 0000 (KL), 604 296 0000 (PG) and 607 268 0000 (JB)
Other Citibank Branches in Malaysia	For location details, please visit https://www.citibank.com.my/english/citi-branches/citi-11-branches.htm
ATMs on MEPS network	For locations of ATMs across banks supported on MEPS network, please visit http://www.mepsatm.com.my/locator.html

For further information, please click [here](#) to read the **Frequently-Asked-Questions (FAQs)**.

Please contact CitiPhone Banking if you have any further queries. We look forward to continue serving you in the future.