



Dear Valued Customers,

As part of our “Go Digital” initiative, with effect from **1<sup>st</sup> May 2018** – the following services stated will no longer be offered over the counter and thus, we would like to encourage you to make these transactions via the channels below which are available at your convenience:

Services	Channels	Amount
Cash Withdrawal	Automated Teller Machine (ATM)	Below RM5,000
Cash Deposit	Cash Deposit Machine (CDM)	Below RM10,000
Credit Card Payment*		
Loan Payment*		
Check Deposit	Check Deposit Machine (CQM)	For all amounts

\*Also available via Citibank Online and Citi Mobile<sup>®</sup> app.

For individuals with / who encounter any difficulty with the above services, please reach out to our Branch Ambassadors stationed at the respective branches for assistance.

Thank You.