

## **Citibank Branches Go Digital**

**Effective 16 March 2017, Durian Tunggal (Malacca), Bukit Tengah (Penang), Cheras and Taipan USJ (Selangor) will undergo digital transformation as part of Citi's Go Digital initiative** into Digital Branches (self-service branches operating with machines only - Automated Teller Machines (ATMs), Cash Deposit Machines (CDMs) and Cheque Deposit Machines (CQMs), Citibank Online Kiosk and CitiPhone Banking Set).

**No counter-related transaction services will be available** (including opening of current, savings and deposit accounts).

For your convenience, the following options are available for you to manage your account(s) including funds transfer, pay bills, view your banking statements and more:

<b>Channel</b>	<b>Details</b>
Citibank Online	Accessible via <a href="https://www.citibank.com.my">https://www.citibank.com.my</a> . You are encouraged to register at Citibank Online if you have not done so
Citi Mobile App	You can download from Apple Store or Google Play and register yourself via the App
CitiPhone Banking	603 2383 0000 (KL), 604 296 0000 (PG) and 607 268 0000 (JB)
Other Citibank Branches in Malaysia	For location details, please visit <a href="https://www.citibank.com.my/english/citi-branches/citi-11-branches.htm">https://www.citibank.com.my/english/citi-branches/citi-11-branches.htm</a>
ATMs on MEPS network	For locations of ATMs across banks supported on MEPS network, please visit <a href="http://www.mepsatm.com.my/locator.html">http://www.mepsatm.com.my/locator.html</a>

For further information, please click [here](#) to read the **Frequently-Asked-Questions (FAQs)**.

Please contact CitiPhone Banking if you have any further queries. We look forward to continue serving you in the future.