

## Payment/ Repayment Options Upon the Expiry of Citibank Financial Relief Measures

In line with Bank Negara Malaysia's (BNM) announcement on the COVID-19 Financial Relief program, eligible accounts are provided with a temporary deferment or suspension of loan/ financing repayments/ payments obligation (principal and interest/ rental/ profit) for a period of 6 months effective 1 April 2020.

Please be reminded that the monthly repayment for your Citi loans/financing will resume once the deferment period ends. Please look out for our notification on the details of your repayment arrangement/options.

At Citi we do understand that some of you may be experiencing challenges during these times and we are here to assist you. Should you foresee difficulty in resuming your loan/financing repayments/ payments at the end of the temporary deferment program, you may consider options for loan instalment reduction or a 6 months tenure extension, depending on your product type and current financial situation.

In the event you require further assistance, you may submit your application in the following [form](#) and we will reach out to you within 5 working days.

For further details on Repayment Assistance Program, kindly refer to the [FAQ](#).

For further details on deferment program features and payment terms, kindly refer to the [FAQ](#).