

Revision of CitiPhone Full Service Operating Hours

Dear Valued Customers,

As part of our digital transformation initiative in our efforts to better serve our customers based on the increasing preference for more digital channels, we would like to inform you that **effective 15 April 2017**, the CitiPhone full service operating hours will be revised as follows:

24 hours a day/
7 days a week.



8.00am –
10.00pm/
7 days a week

However, please be assured that for emergency requests (e.g. reporting of loss card or fraud, interruption of card usage, request for temporary increase in credit limit, emergency cash), we will remain at your service **24 hours a day / 7 days a week**.

Below are the CitiPhone banking contact numbers:

State	Contact Number
Kuala Lumpur	03-2383 0000
Penang	04-296 0000
Johor Bahru	07 – 268 0000
Sabah & Sarawak	1800-82-1010

For your convenience and easy access to manage your accounts, you could also use the **Citibank Malaysia mobile app**. Download it now via **Google Play** or **App Store**.

We look forward to continue serving you. Thank you.