

Citi Credit Card Conversion Application Form



Let us know which Citi credit card you would like to convert to, and we will get it done for you!*

Step 1 Complete this application form

Step 2 Send it to us by email to incomeupdate@citi.com
Or mail to
 CITIBANK BERHAD (199401011410 (297089-M))
 Unsecured Credit Initiation
 CREDIT CARDS : CREDIT LINE MAINTENANCE
 LEVEL 16, MENARA CITIBANK
 165, JALAN AMPANG, 50450 KUALA LUMPUR

* Citi credit card conversion programme - terms and conditions apply

MY PERSONAL PARTICULARS

Please indicate the Citi credit card account number which you would like converted :

--	--	--	--	--	--	--	--	--	--	--	--	--	--

Full name as per NRIC : _____

Gender: Female Male

NRIC : _____ - _____ - _____

Important Note :

By converting your existing Citi credit card, your supplementary card(s) assigned to this account will also be duly converted.

Residency Information :

- Citizen/ Nationality Malaysia Others _____
(please specify country)
- Permanent Resident(s) Malaysia Others _____
(please specify country)
- Place of Residence (Domicile) Malaysia Others _____
(please specify country)
- Bumiputera Status Bumiputera Non-Bumiputera

Note: If you do not update/declare any permanent residency, "Permanent Resident" will be defaulted to the country stated under "Citizen/ Nationality"

CARD TYPE YOU WISH TO CONVERT TO

Yes, I wish to convert my existing Citi credit card to: (Please tick one)

- | | |
|--|--|
| <input type="checkbox"/> PRESTIGE MASTERCARD WORLD ELITE | <input type="checkbox"/> SIMPLICITY+ MASTERCARD |
| <input type="checkbox"/> PREMIERMILES MASTERCARD | <input type="checkbox"/> CASH BACK MASTERCARD |
| <input type="checkbox"/> REWARDS MASTERCARD | <input type="checkbox"/> CLEAR MASTERCARD |
| <input type="checkbox"/> CASH BACK PLATINUM MASTERCARD | <input type="checkbox"/> LAZADA CITI PLATINUM MASTERCARD |

DECLARATION OF DEBT OBLIGATIONS WITH NON-BANKS

Please provide information on your debt obligations with non-banks.

Type of Debt Obligations	Amount of each monthly Installment / Payment (RM)	Outstanding Balance (RM)	Capacity (Self / Joint / Guarantor)	Name of Non-Bank
TOTAL				

Important Note :

To better facilitate the processing of your application, we would like to understand you more. Please list down all of your monthly loan repayment obligations from non-banks, inclusive of both secured and unsecured financing. The total amount must include a combination of individual and joint obligations. Under joint capacity, you are required to apportion your monthly commitment by taking the total monthly amount divided by the number of joint debtors involved e.g. rm3,000 per month with 3 joint debtors, hence RM1,000 per debtor.

Any non-disclosure of complete and accurate information may impact the bank's decision on your application, including the financing rate and the approval of your application is at the bank's discretion.

Keeping personal data of individuals secure is a top priority for all of us at Citibank. Please visit us at www.citibank.com.my/privacyEng to view our Notice and Choice Principle Statement where we seek to outline how we intend to deliver all the rights and protections that you are entitled to in respect of your personal data. In addition, in the course of your banking relationship with Citibank, personal data of individual third parties such as your mandatees, authorised signatories, shareholders, directors, guarantors and parties that have provided security to secure your obligations to Citibank, may have been provided to us as well. Please inform all such third parties to visit us at the above link to view our Notice and Choice Principle Statement.

I hereby confirm that the Bank has informed me and I fully understand that in accordance with prevailing Bank Negara Malaysia Guidelines, if my annual income is RM36,000 or less, I can only hold credit cards as a Principal Cardmember from a maximum of two (2) credit card issuers ("Maximum Issuer Restriction"). I declare that so long as the Maximum Issuer Restriction applies to me:

- (1) I will be holding credit cards from a maximum of two (2) credit card issuers (including the Bank as an issuer); and
- (2) If I am an existing Citibank Principal Cardmember holding credit cards from more than two (2) credit card issuers (including the Bank as an issuer), I undertake to comply with the Maximum Issuer Restriction effective 1 January 2012.

Your conversion application is subject to the following terms and conditions:

By signing below, you agree to the following terms and conditions:

1. All total amount that you owe us including the current outstanding balances, unbilled installments, balance transfers, any fees and charges, will be transferred to your new card upon activating your new card.
2. All local and foreign auto-billing payment(s) linked to your present Citi card will be declined after stated cut-off dates, which is approximately 3 to 4 months from the date of your new card is issued. For more information and cut-off dates, please visit www.citibank.com.my/autobilling
3. If you have an existing Credit Shield insurance coverage on your current Citi credit card, the same coverage will extend to you if your current Citi credit card is converted to the new card unless such Credit Shield insurance coverage has been terminated.
4. Other than the spend stated in clause 2 & 3 above, your current Citi credit card will remain active for a period of 90 days after successful conversion and will be blocked after that. Please cut up your current Citi credit card into halves or several pieces across the magnetic strip and embedded microchip upon receiving and activating your new card. These terms and conditions also apply to supplementary cards. Cardmembers are urged to understand the features of their cards and refer to the specific terms and conditions governing the use of their Citi credit cards. Please visit www.citibank.com.my or call CitiPhone Banking at 03-23830000 to enquire.
5. The Citi Credit Card Conversion mentioned in this application form are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey, Jersey, Monaco, San Marino, Vatican, The Isle of Man or the UK. This application form is not, and should not be construed as, an offer, invitation or solicitation of the Citi Credit Card Conversion mentioned herein to such individuals.
6. All Citi Rewards Points, Citi PremierMiles or Rebates accumulated on your current Citi credit card will be transferred to your new Citi credit card according to the following schedule:

Existing Citi Credit Card	New Citi Credit Card	Rewards / Rebates Conversion
Category A - Rewards based card Choice / Silver / Clear / Gold / Rewards / Rewards Platinum / Prestige / Citibusiness Gold	Category A - Rewards based card Clear / Rewards / Prestige	All Rewards Points will be transferred to my New Citi credit card at a ratio of 1 Rewards Point : 1 Rewards Point
	Category B - PremierMiles based card PremierMiles Mastercard	All Rewards Points will be transferred to my New Citi credit card at a ratio of 6 Rewards Points : 1 PremierMile
	Category C - Rebates based card Cashback Platinum / Cashback / Simplicity*	All Rewards Points will NOT be transferred to my New Citi credit card. I will redeem all Rewards Points prior to conversion, failing which my Rewards Points will be forfeited.
	Category D - Cobranded rewards based card Lazada Citi Platinum	
Category B - PremierMiles based card PremierMiles Mastercard	Category A - Rewards based card Clear / Rewards / Prestige	All PremierMiles will be transferred to my New Citi credit card at a ratio of 1 PremierMile: 6 Rewards Points
	Category C - Rebates based card Cashback Platinum / Cashback / Simplicity*	All PremierMiles will NOT be transferred to my New Citi credit card. I will redeem all PremierMiles prior to conversion, failing which my PremierMiles will be forfeited.
	Category D - Cobranded rewards based card Lazada Citi Platinum	
Category C - Rebates based card Cashback / Cashback Platinum / Simplicity*	Category A - Rewards based card Clear / Rewards / Prestige	All remaining rebates accumulated in my Existing Citi credit card which is not redeemed or insufficient for redemption (whichever applicable) prior to conversion will NOT be transferred and will be forfeited when I convert to my New Citi credit card.
	Category B - PremierMiles based card PremierMiles Mastercard	
	Category C - Rebates based card Cashback Platinum / Cashback / Simplicity*	
	Category D - Cobranded rewards based card Lazada Citi Platinum	
Category D - Cobranded rewards based card Lazada Citi Platinum	Category A - Rewards based card Clear / Rewards / Prestige	All Rewards Points will NOT be transferred to my New Citi credit card. I will redeem all Rewards Points prior to conversion, failing which my Rewards Points will be forfeited.
	Category B - PremierMiles based card PremierMiles Mastercard	
	Category C - Rebates based card Cashback Platinum / Cashback / Simplicity*	

Please sign :

Principal Cardmember's Signature : _____

Principal Cardmember's name : _____

NRIC : _____ - _____ - _____

Date of application (mandatory): _____ (please specify DD MMM YYYY)

Card Conversion Form (JULY 2021)