

Credit Card Conversion Application Form



Let us know which Citibank Credit Card you would like to convert to, and we will get it done for you!*

Step 1 Complete this application form

Step 2 Send it to us by email to incomeupdate@citi.com
Or mail to

CITIBANK BERHAD (297089-M)
Unsecured Credit Initiation
CREDIT CARDS : CREDIT LINE MAINTENANCE
LEVEL 16, MENARA CITIBANK
165, JALAN AMPANG
50450 KUALA LUMPUR

* Credit card conversion programme - terms and conditions apply

MY PERSONAL PARTICULARS

Please indicate the Citibank Credit Card account number which you would like converted :

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Full name as per NRIC : _____

Gender: Female Male

NRIC : _____

Important Note :

Residency Information :

Conversions are only applicable from a VISA to VISA type card or a MasterCard to MasterCard type card

Citizen/ Nationality Malaysia Others _____
(please specify country)

Permanent Resident(s) Malaysia Others _____
(please specify country)

Place of Residence (Domicile) Malaysia Others _____
(please specify country)

Bumiputera Status Bumiputera Non-Bumiputera

By converting your existing Citibank Credit Card, your supplementary card(s) assigned to this account will also be duly converted.

Note: If you do not update/declare any permanent residency, "Permanent Resident" will be defaulted to the country stated under "Citizen/Nationality"

CARD TYPE YOU WISH TO CONVERT TO

Yes, I wish to convert my existing Citibank Credit Card to: (Please tick one)

- | | |
|---|--|
| <input type="checkbox"/> CITI PRESTIGE MASTERCARD WORLD ELITE | <input type="checkbox"/> CLEAR MASTERCARD |
| <input type="checkbox"/> CITI PREMIERMILES VISA SIGNATURE | <input type="checkbox"/> CLEAR VISA |
| <input type="checkbox"/> CITI REWARDS MASTERCARD | <input type="checkbox"/> SHELL GOLD VISA |
| <input type="checkbox"/> CITI REWARDS VISA | <input type="checkbox"/> CITI SIMPLICITY+ VISA |
| <input type="checkbox"/> CASH BACK PLATINUM VISA | |
| <input type="checkbox"/> CASH BACK PLATINUM MASTERCARD | |
| <input type="checkbox"/> CASH BACK VISA | |

DECLARATION FOR CREDIT CARD

By signing below, I hereby confirm that the Bank has informed me and I fully understand that in accordance with prevailing Bank Negara Malaysia Guidelines, if my annual income is RM36,000 or less, I can only hold credit cards as a Principal Cardmember from a maximum of two (2) credit card issuers ("Maximum Issuer Restriction"). I declare that so long as the Maximum Issuer Restriction applies to me:

(1) I will be holding credit cards from a maximum of two (2) credit card issuers (including the Bank as an issuer); and

(2) If I am an existing Citibank Principal Cardmember holding credit cards from more than two (2) credit card issuers (including the Bank as an issuer), I undertake to comply with the Maximum Issuer Restriction effective 1 January 2012.

DECLARATION OF DEBT OBLIGATIONS WITH NON-BANKS



If you are applying for a permanent increase in your credit card, please provide information on your debt obligations with non-banks.

Type of Debt Obligations	Amount of each monthly Installment / Payment (RM)	Outstanding Balance (RM)	Capacity (Self / Joint / Guarantor)	Name of Non-Bank
TOTAL				

Important Note :

Debt obligations include both secured and unsecured financing from non-banks that provide credit facilities.

Any non-disclosure of complete and accurate information may impact the Bank's decision on your application.

By signing below, you agree to the following terms and conditions:

Your conversion application is subject to the following terms and conditions:

- All outstanding balances for unbilled installments, balance transfers, other fees and charges, Citibank One Bill, Autopay services and Credit Shield services (if any) will be transferred to your new card upon activating your new card.
- Your current credit card will remain active for a period of 90 days after successful conversion and will be blocked after that. Please cut up your current credit card it into halves or several pieces across the magnetic strip and embedded microchip upon receiving and activating your new card.
- These terms and conditions also apply to supplementary cards. Cardmembers are urged to understand the features of their cards and refer to the specific terms and conditions governing the use of their Credit Cards. Please visit www.citibank.com.my or call CitiPhone at 03-23832000 to enquire.
- The Credit Card Conversion mentioned in this application form are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey. This application form is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the Credit Card Conversion mentioned herein to such individuals.
- All Rewards Points or Rebates accumulated on your current card will be transferred to your new card according to the following schedule:

Existing Credit Card	New Citibank Credit Card	Rewards / Rebates Conversion
Category A - Rewards based card Choice / Silver / Clear / Gold / Rewards / Rewards Platinum / Prestige / Citibusiness Gold	Category A - Rewards based card Clear / Rewards / Prestige	All Rewards Points will be transferred to my New Citibank Credit Card at a ratio of 1 Rewards Point : 1 Rewards Point
	Category B - PremierMiles based card PremierMiles Visa	All Rewards Points will be transferred to my New Citibank Credit Card at a ratio of 6 Rewards Points : 1 PremierMile
	Category C - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity ⁺	All Rewards Points will NOT be transferred to my New Citibank Credit Card. I will redeem all Rewards Points prior to conversion, failing which my Rewards Points will be forfeited.
Category B - PremierMiles based card PremierMiles Visa	Category A - Rewards based card Clear / Rewards / Prestige	All PremierMiles will be transferred to my New Citibank Credit Card at a ratio of 1 PremierMile: 6 Rewards Points
	Category D - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity ⁺	All PremierMiles will NOT be transferred to my New Citibank Credit Card. I will redeem all PremierMiles prior to conversion, failing which my PremierMiles will be forfeited.
Category C - Rebates based card Cashback / Cashback Platinum / Shell Gold/ Simplicity ⁺	Category A - Rewards based card Clear / Rewards / Prestige	All remaining rebates accumulated in my Existing Credit Card which is not redeemed or insufficient for redemption (whichever applicable) prior to conversion will NOT be transferred and will be forfeited when I convert to my New Citibank Credit Card.
	Category B - PremierMiles based card PremierMiles Visa	
	Category C - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity ⁺	

Please sign :

Principal Cardmember's Signature : _____

Principal Cardmember's name : _____

NRIC : _____

Date of application (mandatory): _____ (please specify dd/mm/yyyy)