

## Citibank Complimentary Ride Home Terms and Conditions

### Campaign Period

1. This **Airport Limo Complimentary Ride Home Campaign ("Campaign")** is organized by Citibank Berhad (Co. No. 297089-M) ("**Citibank**") and will run from 1 October 2018 to 30 September 2020 for Citibank PremierMiles Visa Credit Cardmembers.

### Eligibility

2. Subject to Clause 3 below, all principal and supplementary Citibank PremierMiles Visa Credit Cardmembers who are residents of Malaysia are eligible to participate in this Complimentary Ride Home ("**Eligible Cardmembers**").
3. The following persons are NOT eligible to participate in this Campaign:
  - i) holder(s) of Citibank PremierMiles Visa credit card(s) issued outside Malaysia;
  - ii) holder(s) of Citibank PremierMiles Visa credit card(s) who is (are) in default of any Citibank facilities and/or services, which include being overdue in payment and exceeding the credit limit at any time during the Contest Period, subject to Citibank's discretion; and/or
  - iii) if person have committed or is suspected of committing any fraudulent, unlawful and illegal acts (including gambling) in relation to any of his/her Citibank Card account(s) or any other Citibank services or facilities including Citibank Online, accessible via this address at [www.citibank.com.my](http://www.citibank.com.my).

### The Complimentary Ride Home Campaign

4. Subject to these terms and conditions, Eligible Cardmembers who when using their Citibank PremierMiles Visa Credit Card overseas or outside Malaysia, meets eligibility criteria set out below shall be entitled to receive a complimentary ride from Airport Limo (M) Sdn. Bhd. ("**Airport Limo**") airport taxi or limousines from Kuala Lumpur International Airport ("KLIA") only to destinations as set out in Clause 5 below ("**Complimentary Ride Home**").
5. Eligible Cardmembers shall be entitled to receive the Complimentary Ride Home in the following manner subject to meeting the Eligibility Criteria (as defined below):

Type of Credit Card	Redemption Process
<p>Citibank PremierMiles Visa Card (subject to Clauses 2 and 3 above)</p> <p><b>Eligibility Criteria</b></p> <ol style="list-style-type: none"><li>a. The period of the 3 overseas retail transactions must be within 30 days from the actual redemption date with transactions made between the period of 1 October 2018 to 30 September 2020.</li><li>b. The 3 credit card sales slip must display an overseas merchant address and must show that the transactions were made overseas.</li><li>c. Cardmember must arrive via international flight at KLIA Level 3 Arrival Hall.</li></ol>	<ol style="list-style-type: none"><li>1. Swipe a minimum of 3 retail transactions overseas and retain the 3 sales slips.</li><li>2. Return by international flight via Kuala Lumpur International Airport (KLIA) and arrive at Level 3 Arrival Hall.</li><li>3. Go to Citibank Airport Limo Priority Booth (B13) and produce the 3 overseas sales slips, boarding pass and Citibank PremierMiles Visa Credit Card.</li><li>4. Once verified by the counter, the Eligible Cardmembers will be ushered to the taxi or limousine.</li></ol>

6. The Complimentary Ride Home is subject to only to Airport Limo "Budget Taxi" which is either being a Proton Persona or Nissan Sentra departing from KLIA to any location within Zone 8. For more details on destination zones prescribed by Airport Limo, please visit [www.airportlimo.my](http://www.airportlimo.my).
7. Should any Eligible Cardmembers make a request to upgrade from 'Budget Taxi' to a 'Premier Taxi' or higher categories of airport taxis/ limousines made available by Airport Limo, Eligible Cardmembers will have to bear the differential or additional charges when requesting for an upgrade. For the avoidance of doubt, the Cardholder will still enjoy the benefits under the Complimentary Ride Home, i.e. the price of a 'Budget Taxi', but for the differential charges to upgrade to a 'Premier Taxi' or higher category, Citibank will not be liable to pay or compensate any Eligible Cardmember for any additional charges arising therefrom.
8. Should Cardmembers make a request for a deviation of route outside of Zone 8, Cardmembers must bear the additional charges. Citibank will not be liable to pay or compensate any Eligible Cardmembers for any additional charges including midnight surcharge arising therefrom.
9. Citibank will not be liable to the Eligible Cardholders for unexpected incident such as bunching flight, delays, unexpected traffic congestions, natural disaster or any event that would affect the normal business operations of Airport Limo.
10. Each Eligible Cardmember may only redeem one (1) complimentary ride per card per day at any particular time during the period of the campaign as long as he/she meets the Eligibility Criteria, regardless of how many eligible cards cardmember may hold.
11. For the avoidance of doubt, Citibank is an issuer of credit cards and is only organizing the Campaign and not in itself operating as a transportation service provider. Citibank shall not be liable for any and all losses, damages or bodily harm (including death) as a result from the Eligible Cardmembers' participation in the Campaign or utilizing the Complimentary Ride Home.

#### **Miscellaneous**

12. Citibank shall not be liable for any default in respect of the Campaign due to any act of God, war, riot, strike, lockout, industrial action, epidemic, pandemic, fire, flood, drought, storm, technical or systems failure or any event beyond the reasonable control of Citibank.
13. Citibank's decisions on all matters relating to the Campaign, including the determination of Eligible Cardmembers will be final and binding.
14. Citibank reserves the right to cancel, terminate or suspend the Campaign with prior notice. For the avoidance of doubt, cancellation, termination or suspension by Citibank of the Campaign will not entitle any Eligible Cardmembers to any claim or compensation against Citibank for any and all losses or damages suffered or incurred by the Cardmembers whether as a direct or indirect result of the act of cancellation, termination or suspension.

15. Citibank reserves the right to change or vary any of these terms and conditions from time to time with notice. These Terms and Conditions may be changed or varied by Citibank by way of posting on its website at [www.citibank.com.my](http://www.citibank.com.my) (“Website”) or in any other manner deemed suitable by Citibank. Eligible Cardmembers who had participated in this Campaign are deemed to have accessed the Website and to have knowledge of and to have agreed to any change or variations to these terms and conditions (as changed or varied).
16. To the fullest extent permitted by law, by participating in this Campaign, each and every Eligible Cardmembers is agreeing that he/she will not hold Citibank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers that Citibank may engage for the purposes of this Campaign), liable for any loss or damages that he/she may incur, in connection with the Campaign.
17. These terms and conditions are governed by and construed under the laws of Malaysia.