

Citibank Malaysia



## 10 Awesome Samsung Giveaway contest (Better Homes powered by Citi) - Terms and Conditions

### Contest Period

1. This contest organized by Citibank Berhad (Co. No. 297089-M) ("**Citibank**") called the 10 Awesome Samsung Giveaway contest (Better Homes powered by Citi) ("**Contest**") will run for a period of ten (10) weeks from **10 September to 18 November 2012** (both dates inclusive) ("Contest Period"). The said 10 weeks (each, a "Week") are as follows:-

- (a) Week 1: 10 September 2012 to 16 September 2012
- (b) Week 2: 17 September 2012 to 23 September 2012
- (c) Week 3: 24 September to 2012 to 30 September 2012
- (d) Week 4: 1 October 2012 to 7 October 2012
- (e) Week 5: 8 October 2012 to 14 October 2012
- (f) Week 6: 15 October 2012 to 21 October 2012
- (g) Week 7: 22 October 2012 to 28 October 2012
- (h) Week 8: 29 October 2012 to 4 November 2012
- (i) Week 9: 5 November 2012 to 11 November 2012
- (j) Week 10: 12 November 2012 to 18 November 2012

2. There will be a winner ("Weekly Winner") selected in each Week and each Weekly Winner will, subject to these Terms and Conditions, win the Weekly Prize (as defined below).

### Eligibility

1. Subject to Clause 3 hereunder, all individuals who are existing principal credit card holders of Citibank are eligible to participate in this Contest ("Eligible Persons").

2. The following persons are **NOT** eligible to participate in the Contest:

- (a) any person who is not is a resident of Malaysia;
- (b) permanent and/or contract employees of Citibank (including its subsidiaries and related companies) and their immediate family members (defined as spouses, children, parents, brothers and sisters);
- (c) representatives and/or agents (including advertising and contest agents) of Citibank and their respective immediate family members;
- (d) holder(s) of Citibank credit card(s) not issued in Malaysia;
- (e) holder(s) of Citibank credit card(s) who is (are) in default of any Citibank facilities and/or services, which include being overdue in payment and exceeding the credit limit at any time during the Contest Period, subject to Citibank's discretion; and/or
- (f) any person who has committed or is suspected of committing any fraudulent or wrongful acts in relation to any other Citibank facilities and/or services.

## THE CONTEST MECHANICS

1. To participate in the Contest, all individuals who are existing principal credit card holders of Citibank are eligible to participate in this Contest ("Eligible Persons"). Participants will need to obtain contest entry (ies) ("Contest Entries") in the manner as described below:

### Eligibility

A Customer who is a New Customer or an Existing Customer is eligible to participate in this contest.

A New Customer is one who:

- (a) has never had an Citibank Online Banking facility with Citibank Berhad (M) prior to the contest Period (as defined below);
- (b) has successfully signed up for a Citibank Online (CBOL) facility during the Contest Period via one of the following channels: online application services via the Citibank (M) Berhad website **and**
- (c) has successfully logged in to Citibank Online during the Contest Period.

An Existing Customer is a customer of the Bank who already has a valid Citibank Online facility as at the start of the Contest Period and

(i) who has performed at least one of the transactions listed below ("Transactions") via Citibank Online (CBOL) or Mobile Banking (MBOL):

- Funds transfer
- Bill payment
- Mobile Prepaid Reload (Maxis (Hotlink), Celcom and Digi)

(ii) who has downloaded the Citibank Mobile Banking application and successfully logged in to Mobile Banking the first time.

Contest entries:

New Citibank Online Sign up and Login successfully	10 entries
First time Login to Citibank Mobile Banking	10 entries
Make any of these transfer:	
a. Online Bill Payment	6 entries
b. Fund Transfer (GIRO)	
c. Mobile Prepaid Reload	3 entries

The Promotion Period is divided into 10 weeks each referred to herein as a "Weekly Contest Period".

Ten (10) contest entries shall be allocated to every new customer. A new customer is define:

A New Customer is one who:

has never had an Citibank Online Banking/Mobile Banking facility with Citibank Berhad (M) prior to the contest Period (as defined below);

has successfully signed up for a Citibank Online (CBOL) facility during the Contest Period via: online application services via the Citibank (M) Berhad website ([www.citibank.com.my](http://www.citibank.com.my)) **and**

has successfully logged in to Citibank Online during the Contest Period. No additional chances will be allocated for second and subsequent CBOL sign up/login and MBOL downloads/logins.

Six (6) contest entries will be allocated to Existing Customers (participant) who, during the contest period successfully makes a online bill payment to any e-billers listed on CBOL or a local fund transfer (GIRO). Every RM50 spent via an Online Bill Payment to any e-billers on CBOL or a Local Bank Transfer (GIRO) transfer qualifies for Six (6) entries to participate in the contest.

Citibank Online Bill Payment or Local Fund Transfer (GIRO) Service ("each, a "Qualifying Transaction"). For the avoidance of doubt, only successful Qualifying Transactions shall be taken into account for purposes of the Contest Entries and a Citibank Online Bill Payment and Local Fund Transfer (GIRO) is deemed successful only if the payment instruction is successfully effected and cleared funds have been received by the relevant e-Billers or payees.

Three (3) contest entries will be allocated to new customers and existing customers ("Participant") who, during the contest period successfully perform a mobile prepaid reload to any of the e-billers listed on Citibank Online; i.e. Maxis(hotlink), Celcom and Maxis.

For the avoidance of doubt, only successful Qualifying Transactions shall be taken into account for

purposes of the Contest Entries and a mobile prepaid reload is deemed successful only if the reload request is successfully effected (Maxis (hotlink), Celcom, Digi)

A Mobile prepaid reload can be done via login on to <http://www.citibank.com.my/english/citi-online/citi-online-mobile-reload.htm>

2. For every week, each Contest Entry will be assigned a serial number, corresponding to the chronological order according to the time such Qualifying Transaction was made, beginning with the first Qualifying Transaction made in that respective Week.
3. At the end of each Week, the total number of Contest Entries will then be divided by 20 and rounded down to the nearest whole number to determine a Multiplier Number N. For example, if there are 1989 submissions,  $N = 99$  which is derived from  $1989/20 = 99.45$ . The 10 Participants whose Contest Entries that are multiples of 99 (beginning with the 99<sup>th</sup> Contest Entry), i.e. 99<sup>th</sup>, 198<sup>th</sup>, 297<sup>th</sup>, 396<sup>th</sup>, and so on, will be shortlisted to qualify to win the Weekly Prize ("Shortlisted Participants").
4. At the end of the Contest Period, the Shortlisted Participants for each Week will be contacted by Citibank via SMS at their latest mobile numbers as furnished by them to Citibank. The Shortlisted Participants will be required to answer one (1) question via SMS. In the event the Shortlisted Participant is not contactable by Citibank, then such Shortlisted Participant will be disqualified from the Contest. For the avoidance of doubt, Citibank is not liable for any tel-co charges, roaming or phone charges which may be charged to the Shortlisted Participant, whether in or outside Malaysia.
5. Only principal Citibank credit cardmembers will be contacted and be eligible to win and collect any of the Prizes in the Contest.
6. The Shortlisted Participants must answer the question within the required time (as stipulated by Citibank via SMS).
7. For each Week, the Shortlisted Participant who answers the question correctly in the fastest time will win the Weekly Prize ("Weekly Winner"). Accordingly, there will be ten (10) Weekly Winners selected for the Contest, during the Contest Period. In event there is a tie, the tied Shortlisted Participants will be contacted again to answer one (1) tie-breaker question. The Shortlisted Participant who answers the tie-breaker question in the fastest time will be the Weekly Winner.
8. The Weekly Prize will be one (1) unit of Samsung Home Appliances as listed below.

**Week 1: 46" SMART SLIM LED TV (UA46ES5600R)**

Specification: Full HD 1920 \* 1080; Edge LED; Clear Motion Rate 100; SMART Content; Skype; Web Browser; 3 HDMI; Wifi Ready; USB 2.0 Movie

**Week 2: Convection Microwave Oven (Model: CP1395EST/XSM)**

Specifications: 36L COMBI GRILL CONVECTION MICROWAVE OVEN \* 1000W MICROWAVE OUTPUT POWER \* 7 POWER LEVEL FOR COOKING VERSATILITY \* WORLD'S FIRST MULTI SENSOR TECHNOLOGY [HUMIDITY AND WEIGHT SENSOR \* DROP DOWN DOOR OPENING \* 2 LINE TEXT LCD \* CONTROL TYPE : TWIN DIAL WITH BACK LIGHT \* COLOR : STAINLESS STEEL DOOR \* TRIPLE DISTRIBUTION SYSTEM \* STEAM CLEAN \* DEFROSTING (5) \* AUTO COOK (19) \* STEAM COOK

(5) \* WORLD FIRST SENSOR GRILLING AND ROASTING (10) \* CERAMIC INSIDE

**Week 3: Robotic Vacuum Cleaner (Model: VCR8895L4A/XME)**

Specifications: \*ROBOTIC \* POWER CONSUMPTION : 50W \* DUST CAPACITY : 0.6L \* COLOR : MIRROR GRAY \* HEPA

FILTER \* VISIONARY MAPPING SYSTEM \* VIRTUAL GUARD \* 8-CLEANING MODE (ADDED TURBO MODE) \* 2-SIDE

BRUSH \* PET HAIR CARE \* TOUCH SCREEN LED DISPLAY PANEL \* MORE SILENT 62dBA \* MICRO FIBER POLISHER

**Week 4: BluRay Home Entertainment System (Model: HT-E5550WK/XM)**

Specifications: Power Output :1000W, 5.1 Channel,

1x HDMI Output,1x Composite Output, 2x HDMI input, 1x Optical Input, ARC (Audio Return Channel)

**Week 5: 46" SMART SLIM LED TV (UA46ES5600R)**

Specifications: Full HD 1920 \* 1080; Edge LED; Clear Motion Rate 100; SMART Content; Skype; Web Browser; 3 HDMI; Wifi Ready; USB 2.0 Movie

**Week 6: Front Loading Washing Machine (Model: WD0804W8E/XSP)**

Specifications: \* 8KG \* DRYING CAPACITY: 5KG \* MAX. SPIN SPEED : 1400RPM \* ECO BUBBLE TECH \* DIGITAL INVERTER \* WIDE GRAPHIC DIGITAL DISPLAY \* CHILD LOCK \* JOG DIAL \* LARGE DOOR OPENING \* DETERGENT DRAWER \* BIG DRUM

**Week 7: 51" SMART PLASMA TV (PS51E550D1R)**

Specifications: 3D; FHD 1920 \* 1080; SMART Content; Skype, Web Browser; 600Hz Subfield Motion; 3 HDMI; USB 2.0 Movie

**Week 8: SIDE BY SIDE FREEZER (RSA1NTIS1/XME)**

Specifications: 577 Lit \*LED LIGHTING \*LED DISPLAY \* SPILL-PROOF TEMPERED GLASS SHELVES \* DAIRY COMPARTMENT \* INOX SILVER

**Week 9: DIGITAL CAMERA BLACK (NX20 BLACK)**

Specifications: 20.3MP, WIFI, Full HD, 3.0" AMOLED Swivel Display

**Week 10: 51" SMART PLASMA TV (PS51E550D1R)**

Specifications: 3D; FHD 1920 \* 1080; SMART Content; Skype, Web Browser; 600Hz Subfield Motion;

### 3 HDMI; USB 2.0 Movie

9. Citibank will notify the Shortlisted Participants who have been selected the Weekly Winners within four (4) to six (6) weeks after the end of the Contest Period. If any Shortlisted Participant does not receive any notification in writing or via SMS from Citibank by 30<sup>th</sup> December 2012, he/she is deemed NOT to be a Weekly Winner in the Contest.

10. The following additional terms and conditions shall apply to the Weekly Prizes:

- (a) Each weekly winner is only entitled to win one (1) weekly prize throughout the contest period;
- (b) The weekly prizes will be delivered to the weekly winners' address as provided to Citibank, within eight (8) to twelve (12) weeks from the end of the contest period. In the event the Weekly Prizes is delivered to the wrong address, delivery of the Weekly Prizes will be delayed for a further two (2) weeks or more. In no event shall Citibank be held liable for any delay in the delivery.
- (c) The Weekly Prizes do not include any accessories or items that are shown in any advertisements or promotional materials as they are for illustrative purposes only;
- (d) The Weekly Prizes is subject to availability from the suppliers. Should the suppliers be unable to supply the Weekly Prizes to Citibank due to reasons which include (but not limited to) a manufacturer recall of that specific model or damage/loss/theft of the model during storage or delivery, Citibank reserves the right at its absolute discretion to substitute the Weekly Prizes with another product of similar retail value at any time with prior notice. Any dispute in relation to the Weekly Prizes must be settled between the Winner and the supplier or manufacturer. Citibank is not be responsible for resolving such disputes and the Winners are to liaise directly with the supplier or manufacturer for warranty information pertaining to the Weekly Prizes.
- (e) The Weekly Prizes is provided on an "As Is" basis and Citibank retains the sole discretion to select the color of the Weekly Prizes where applicable;
- (f) Supplementary Citibank credit cardmembers are not entitled or eligible to win the Weekly Prizes. Weekly Prizes won by a supplementary Citibank credit cardmember, if any, will be delivered to the principal Citibank credit cardmember;
- (g) To the fullest extent permitted by law, there are no, and Citibank expressly excludes and disclaims any, representations, warranties, or endorsements, expressed or implied, written or oral, including but not limited to, any warranty of quality, merchantability or suitability or fitness for a particular purpose in respect of the Weekly Prizes;
- (h) The title in the Weekly Prizes and any risk of loss or damage to the Weekly Prizes will pass to the Weekly Winners upon delivery of the Weekly Prizes. Citibank shall not be liable for or obliged to recognize or replace any defective, lost, damaged or stolen Weekly Prize where such defect, loss or damage in respect of the Weekly Prize is not due to the fault and/or negligence of Citibank;
- (i) The Weekly Prizes are not exchangeable for cash, credit or kind, in part or in full;
- (j) In the event of late delivery of the Weekly Prizes or queries in relation to the Weekly Prizes, the Weekly Winners may contact CitiPhone, at the following telephone numbers: 03-2383 0000 (Kuala Lumpur), 04-296 0000 (Penang), and 07-268 0000 (Johor Bahru).
- (k) Citibank is only an organizer of the Contest and is not an agent for Samsung, Maxis, Celcom and

DIGI.

## **CONSENT**

1) Eligible Persons who participate in this Contest are deemed to have expressly agreed to be bound by these Terms and Conditions (as modified and varied or changed), the decisions of Citibank and/or the judges and, to the fullest extent permitted by law, to have consented to and authorized Citibank to disclose their particulars to the third party service providers engaged by Citibank for purposes of the Contest.

2) Each Weekly Winner must give his/ her express consent in order in order to qualify to receive the Weekly Prize. Citibank warrants that the disclosure of such particulars to any third party service providers shall be limited to such Weekly Winner's name, address(es) and telephone number(s) and shall be used only in relation to and for purposes of the Contest. Citibank's decision on all matters relating to the Contest (including the interpretation of these Terms and Conditions) shall be final and binding and no further correspondence or attempt to dispute such decision would be entertained.

3) Each of the Winners is deemed to have given his/her consent and authorization to Citibank to use his/her name and any photographs taken or other information approved by the Winners for current and future advertising and publicity purposes relating to the Contest. The Winners also agree to be featured in any publicity material relating to the Contest. No fee will be paid to the Winners for any of the foregoing.

## **OTHER TERMS & CONDITIONS**

1. In the event that a Prize is awarded to a Participant who or in the event that a Participant:

a) is not eligible to participate in the Contest and/or receive the Prize; and/ or,

b) has committed or is suspected of committing any misconduct, fraudulent or wrongful acts, Citibank reserves the right to disqualify such Participant from participating in the Contest and/or receiving the Prize.

2. Citibank's decision on all matters relating to the Contest will be final and binding.

3. To the fullest extent permitted by law, by participating in this Contest, each and every Eligible Person, Participant and/or Winner is agreeing that he/she will not hold Citibank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers that Citibank may engage for the purposes of this Contest), liable for any loss or damages that he/she may incur, in connection with the Contest.

4. Citibank reserves the right to cancel, revise, terminate or suspend the Contest with notice. For the avoidance of doubt, any cancellation, revision, termination or suspension by Citibank of the Contest shall not entitle any Eligible Person, Participant and/or Winner to any claim or compensation against Citibank for any and all loss or damage suffered or incurred by any Eligible Person, Participant and/or Winner as a direct or indirect result of the act of cancellation, revision, termination or suspension.

5. Citibank will not be liable for any default due to any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, epidemic, pandemic, technical or system failure or any event beyond the reasonable control of Citibank.

6. Citibank reserves the right as it deems fit to vary or change any of these terms and conditions with notice. These terms and conditions may be varied or changed by Citibank by way of posting on Citibank

Facebook Webpage or in any other manner deemed suitable by Citibank. The Eligible Persons who had participated in the Contest are deemed to have accessed Citibank Facebook Webpage and/or Citibank's website at [www.citibank.com.my](http://www.citibank.com.my) ("Website") and to have knowledge of and to have agreed to any changes or variations to these terms and conditions. The Eligible Persons agree that their continued participation in the Contest will constitute their acceptance of these terms and conditions (as varied or changed).

7. These Terms and Conditions are governed by and construed under the laws of Malaysia