

Your conversion application is subject to the following terms and conditions:

1. Your credit limit is subject to Citibank's approval and discretion and we reserve the right to reject your application.
2. All outstanding balances for unbilled installments, balance transfers, other fees and charges, Citibank One Bill, Autopay services and Credit Shield services (if any) will be transferred to your new card upon activating your new card.
3. Your current credit card will remain active for a period of 90 days after successful conversion and will be blocked after that. Please cut up your current credit card it into halves or several pieces across the magnetic strip and embedded microchip upon receiving and activating your new card.
4. These terms and conditions also apply to supplementary cards. Cardmembers are urged to understand the features of their cards and refer to the specific terms and conditions governing the use of their Credit Cards. Please visit www.citibank.com.my or call CitiPhone at 03-23832000 to enquire.
5. All Rewards Points or Rebates accumulated on your current card will be transferred to your new card according to the following schedule:

Existing Credit Card	New Citibank Credit Card	Rewards / Rebates Conversion
Category A - Rewards based card Choice / Silver / Clear / Gold / Rewards / Rewards Platinum / Prestige / Citibusiness Gold	Category A - Rewards based card Choice / Clear / Rewards / Prestige	All Rewards Points will be transferred to my New Citibank Credit Card at a ratio of 1 Rewards Point : 1 Rewards Point
	Category B - PremierMiles based card PremierMiles Visa	All Rewards Points will be transferred to my New Citibank Credit Card at a ratio of 6 Rewards Points : 1 PremierMile
	Category C - AirAsia Points based card AirAsia Gold / AirAsia Platinum	All Rewards Points will NOT be transferred to my New Citibank Credit Card. I will redeem all Rewards Points prior to conversion, failing which my Rewards Points will be forfeited.
	Category D - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity+	
Category B - PremierMiles based card PremierMiles Visa	Category A - Rewards based card Choice / Clear / Rewards / Prestige	All PremierMiles will be transferred to my New Citibank Credit Card at a ratio of 1 PremierMile: 6 Rewards Points
	Category D - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity+	All PremierMiles will NOT be transferred to my New Citibank Credit Card. I will redeem all PremierMiles prior to conversion, failing which my PremierMiles will be forfeited.
Category C - AirAsia Points based card AirAsia Silver / AirAsia Gold / AirAsia Platinum	Category A - Rewards based card Choice / Clear / Rewards / Prestige	All AirAsia Points will be transferred to my New Citibank Credit Card at a ratio of 10 AirAsia Points : 7 Rewards Points
	Category B - PremierMiles based card PremierMiles Visa	All AirAsia Points will NOT be transferred to my New Citibank Credit Card. I will redeem all AirAsia Points prior to conversion, failing which my AirAsia Points will be forfeited.
	Category D - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity+	
	Category C - AirAsia Points based card AirAsia Gold / AirAsia Platinum	All AirAsia Points will be transferred to my New Citibank Credit Card.
Category D - Rebates based card Cashback / Cashback Platinum / Shell Gold/ Simplicity+	Category A - Rewards based card Choice / Clear / Rewards / Prestige	All remaining rebates accumulated in my Existing Credit Card which is not redeemed or insufficient for redemption (whichever applicable) prior to conversion will NOT be transferred and will be forfeited when I convert to my New Citibank Credit Card.
	Category B - PremierMiles based card PremierMiles Visa	
	Category C - AirAsia Points based card AirAsia Gold / AirAsia Platinum	
	Category D - Rebates based card Cashback Platinum / Cashback / Shell Gold/ Simplicity+	

Note: Conversions are only for cards of the same association (e.g. MasterCard to MasterCard, Visa to Visa)