






Frequently Asked Questions

1. Which are the Citi credit cards that will be changing to the new design and what are the effect dates?

	New Design Effective Date	New Card Design
Citi Simplicity+ Card	14 February 2019	
Citi Cash Back	14 February 2019	
Citi Rewards Card	14 February 2019	
Citi PremierMiles Visa Card	14 February 2019	
Citi Prestige Card	14 February 2019	

2. How does the change impact existing Citi cardmembers and new applicants?

- Existing Citi cardmembers will receive cards with the new design when their cards are due for renewal.
- New card applicants will receive cards with the new design if the card account is approved after the effective date.

3. Are there any changes to the card benefits?

There are no changes to the respective card benefits. Cardmembers will also continue to enjoy privileges with existing Cards through programs such as Citi World Privileges and other partner offers.

For more information on card benefits, please click on the following links:

- Citi Simplicity+ Card – click [here](#)
- Citi Cash Back Card – click [here](#)
- Citi Rewards Card – click [here](#)
- Citi PremierMiles Visa Card – click [here](#)
- Citi Prestige Card – click here – click [here](#)

4. Is the new Card design recognized globally for cardmembers to enjoy Citi privileges available worldwide?

Yes. The cards are designed to align with global standards and cardmembers can use their Citi credit cards to enjoy privileges where available worldwide.

5. Can cardmembers opt for the old card design?

Effective 14 February 2019, the old card design will be discontinued and will no longer be offered to any new applicants. Existing cardmembers who are using these cards will receive cards with the new design upon card renewal date.